

Refund Policy

All Thrive Telehealth web sales are final and non-refundable.

Cancellation Policy

All web sales are final and cannot be canceled once an order is placed.

To discontinue services with Thrive Therapeutics, email us at support@thrivehrt.com. If you cancel at least 2 weeks before your upcoming billing cycle, you will not be charged for that month. Cancellations made within 2 weeks of the billing cycle due date will incur a charge for the upcoming month.

Social Media Disclaimer

Thrive Telehealth does not provide medical or healthcare advice through our social media channels. All information, comments, or links shared by Thrive Telehealth are intended for educational and informational purposes only. This content is not a substitute for professional medical advice, diagnosis, or treatment. Do not use this information during a medical emergency or for any medical condition. For any health-related questions or concerns, please consult your doctor or a qualified healthcare provider. In case of a medical emergency, call 911 or contact your doctor immediately.

Promotional Information and Disclaimers

- Discount and promotion codes are for one-time use only.
- They are not applicable to prior purchases.
- These offers cannot be combined with any other sale, promotion, or discount code.
- Offers are void where prohibited, taxed, or restricted.
- Customers are limited to using one discount or promotion code per order.
- Promotions have no cash value.
- Thrive Telehealth reserves the right to modify any promotion at any time.
- Additional restrictions may apply.
- Offers are valid only within the United States unless otherwise specified.

Notice of Direct Payment

I hereby acknowledge and agree that I understand that payment for the services provided by Thrive Telehealth and its provider affiliates will be billed to and paid by me directly. Thrive Telehealth will not bill any insurance or other third-party payers directly, regardless of whether such services may or may not be covered by any insurance or other programs offered by third-party payers.

I further acknowledge and agree that I understand that neither Thrive Telehealth nor its affiliate providers have made any representation or warranty that any services, treatment, or any other portion of the services provided by Thrive Telehealth and/or its affiliate providers are or will be covered by or qualify for reimbursement or assignment under Medicare, Medicaid, and/or other federal/state government or private insurance programs.

I also acknowledge and agree to Thrive Telehealth that I WILL NOT submit any claim to Medicare, Medicaid, and/or other federal/state government or private insurance programs for any portion of the services provided by Thrive Telehealth or its affiliate providers at any time. I further agree to indemnify Thrive Telehealth and its members, managers, and service providers against any claims, actions, losses, or suits and associated costs (including attorney fees) which result either directly or indirectly from my submission, or any submission by a representative or authorized agent on my behalf, of a claim for any portion of the services provided by Thrive Telehealth or its affiliate providers to Medicare, Medicaid, and/or other federal/state government or private insurance programs.

I understand that all Thrive Telehealth web sales are final and non-refundable, and that payment collected at purchase is a non-refundable deposit that can be used towards any product or service at Thrive Telehealth. I understand and acknowledge Thrive Telehealth's refund policy. Web sales are final and cannot be canceled once an order has been placed. I further acknowledge and agree to Thrive Telehealth's cancellation policy.

I acknowledge and agree that this Acknowledgment of Direct Payment was executed by me before services were rendered by Thrive Telehealth or its affiliate providers and that I am not experiencing an urgent or emergency health situation.